

Pronto Auto Service Centers and Enterprise Rent-A-Car Partnership

We have entered into a Preferred Provider Agreement with Enterprise Rent-A-Car for all **Pronto Auto Service Center** car rental needs. We have chosen Enterprise as our partner because of their commitment to customer service as well as their unique ability to service our industry's needs. As a **Pronto** member, you are entitled to preferred service replacement rates with your local Enterprise location. When you need to set up a rental for your customer, please follow the step-by-step procedures below:

STEP 1

- Visit our website at www.prontocarcare.com

STEP 2

- Click on the Enterprise Rent-A-Car button

STEP 3

- Click Reserve Now and provide the necessary information to reserve a vehicle for your customer. The Pronto Account Number is automatically associated to the reservation which will provide the customer with your exclusive National Pronto customer rates. **Note: This is a customer pay only account; however, if you want to pay for the rental, arrangements can be made with the local Enterprise location.**

STEP 4

- Contact your local Enterprise branch and indicate that you have a customer that needs to be picked up. **Note: If you already know your local branch phone number, call the branch directly. If not, call 1-800-Rent-A-Car, and you will be connected to the nearest Enterprise location.**

STEP 5

- Enterprise will pick-up your customer at your shop, their home or their workplace and initiate the rental process.

Enterprise Rent-A-Car offers more than 7,000 locations and 1.2 million vehicles with 450 makes and models to service customers of **Pronto Auto Service Center**. With the entire Enterprise branch network at your disposal, you can feel comfortable that Enterprise will be available to service the needs of our mutual customers. Again, as a **Pronto** member, you are entitled to take advantage of Enterprise's competitive rates (**see back**), pick-up and return service, and the flexibility of their convenient hours of operation.





Pronto Service Center – Service Replacement Rates

Effective January 2015

Economy	\$24.99
Compact	\$28.99
Intermediate	\$30.99
Standard	\$33.99
Full-Size	\$36.99
Premium	\$40.99
Luxury	\$50.99
Pickup Truck	\$44.99
Mini-Van	\$50.99
Small SUV	\$46.99
Medium SUV	\$50.99
Large SUV	\$64.99

\$8.00/Hour

Surcharges

Add:

\$3.00/Day

AK, CA, CT, MA, ME, MT, ND,
NH, NJ, RI, SD, VT & WY

\$5.00/Day

District of Columbia, HI, NY
(excluding the NYC Counties,
Boroughs, and Manhattan), and
select Locations' in the Downtown
Areas of Boston, Chicago,
Philadelphia and San Francisco

\$8.00/Day

NYC Suburban Counties
(Westchester, Rockland, Orange,
Dutchess, Putnam, and Ulster),
Long Island, and Puerto Rico

Market Price

NYC Boroughs

Note: Rates are billed on a 24hour basis; Rates are valid until December 31, 2016.