

# Pronto Auto Service Centers and Enterprise Rent-A-Car Partnership

We have entered into a Preferred Provider Agreement with Enterprise Rent-A-Car for all **Pronto Auto Service Center** car rental needs. We have chosen Enterprise as our partner because of their commitment to customer service as well as their unique ability to service our industry's needs. As a **Pronto** member, you are entitled to preferred service replacement rates with your local Enterprise location. When you need to set up a rental for your customer, please follow the step-by-step procedures below:

## STEP 1

- Visit our website at [www.prontocarcare.com](http://www.prontocarcare.com)

## STEP 2

- Click on the Enterprise Rent-A-Car button

## STEP 3

- Click Reserve Now and provide the necessary information to reserve a vehicle for your customer. The Pronto Account Number is automatically associated to the reservation which will provide the customer with your exclusive National Pronto customer rates. *Note: This is a customer pay only account; however, if you want to pay for the rental, arrangements can be made with the local Enterprise location.*

## STEP 4

- Contact your local Enterprise branch and indicate that you have a customer that needs to be picked up. *Note: If you already know your local branch phone number, call the branch directly. If not, call 1-800-Rent-A-Car, and you will be connected to the nearest Enterprise location.*

## STEP 5

- Enterprise will pick-up your customer at your shop, their home or their workplace and initiate the rental process.

Enterprise Rent-A-Car offers more than 7,000 locations and 1.2 million vehicles with 450 makes and models to service customers of **Pronto Auto Service Center**. With the entire Enterprise branch network at your disposal, you can feel comfortable that Enterprise will be available to service the needs of our mutual customers. Again, as a **Pronto** member, you are entitled to take advantage of Enterprise's competitive rates, pick-up and return service, and the flexibility of their convenient hours of operation.

